

Proficient Detection and Communications in Varied Facility-Oriented Structures

K. Prasad Reddy¹, I. Kavitha Jackleen², N. Suneel Kumar³, B. Naveen Kumar⁴

Global College of Engineering & Technology, Kadapa

Abstract-Service orientation is an approach to software systems development that has become a popular way to implement distributed, loosely coupled systems, because it offers such features as standardization, platform independence, well-defined interfaces, and tool support that enable legacy system integration. In such platforms, the collaborations typically include both human and software services, thus creating highly dynamic and complex interactions. The increasing complexity of compositions and the distribution of people and services require adaptive and context-aware interaction models. We present a novel approach addressing the need for flexible involvement of experts and knowledge workers in distributed collaborations. In this paper we investigate methods for exploiting such community feedback to automatically identify high quality content. ExpertHITS takes trust-relations and link properties in social networks into account to estimate the reputation of users. In computer science, trust is an essential component of the vision for the Semantic Web, where both new problems and new applications of trust are being studied.

Index Terms:

Service-oriented expertise provisioning, social trust, User Interactions, privacy, Social media.

INTRODUCTION:

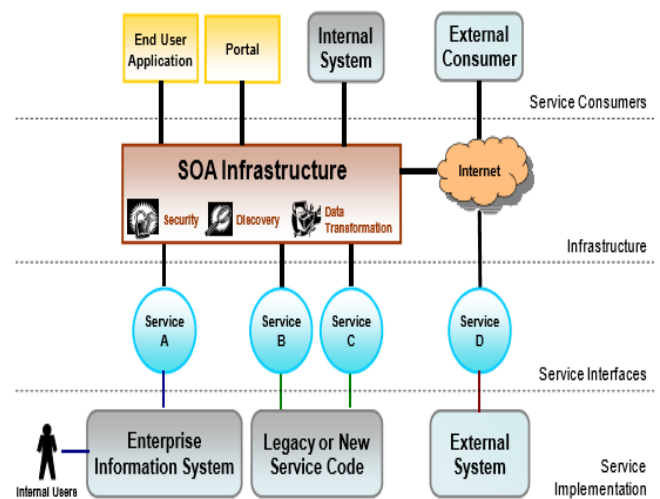
In the past collaborations were bound to, for example, intra-organizational collaborations using a company's specific platform. However, the transformation of how people collaborate and interact on the Web has been poorly leveraged in existing SOA. From the early 2000s, *user-generated content* has become increasingly popular on the web: more and more users participate in content creation, rather than just consumption. The proposed system utilizes human-provided services enabling flexible interactions in service oriented interactions. It's discussed about discovery and interactions in mixed service oriented systems comprising HPS and software based services.

Mixed service oriented systems supports complex interaction scenarios and composed both human-provided and software based services interacting to perform joint activities

or to solve emerging problems. It presents a novel approach addressing the need for flexible involvement of experts and knowledge workers in distributed collaborations.

Common Components of a Service-Oriented System:

As shown below in Figure the main elements of a service-oriented system are service consumers, services (interface plus implementation), and the SOA infrastructure. The SOA infrastructure plays an important role in service-oriented systems because it mediates differences between service consumers and providers therefore promoting important quality attributes such as interoperability, modifiability, and extensibility.



1. Enterprise Service Bus

An Enterprise Service Bus (ESB) is a software pattern that can be part of a SOA infrastructure and acts as an intermediary between

2. Service Registry and Repository

Service registries and repositories can be custom built, but are often provided by a product in the SOA infrastructure. Vendor products support a subset of the functionality listed below:

- **Dependency Management:** Provide automatic dependency detection and the ability to specify certain dependencies (e.g.,

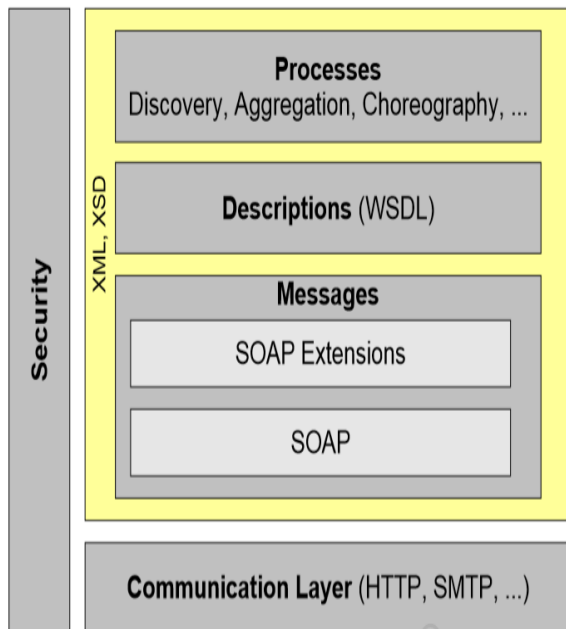
use of another service for input validation) to aid architects when performing change impact analysis.

- **Discovery:** Support the ability of consumers to query the registry to find services that fit their needs.
- **Versioning:** Offer multiple versions of the same service, each version possibly with a different interface and SLA.

Web Services Architecture Stack:

The below diagram shows basic structure of data discovery and aggregation in mixed service oriented systems with security.

Web Services Architecture Stack



Human Provided Services in the Expert Web:

Previously, we discussed interaction scenarios in mixed service-oriented collaboration environments. These interactions are governed by dynamics as new HPSs can be registered and flows of activities might change (e.g., delegation patterns) due to actor preferences, trust, and reputation. The availability of interaction models in open, Web-based platforms such as the motivating crowdsourcing scenario is currently limited.

HPS activity model:

Activities are used for different purposes. People use activities to structure collaborations in a flexible manner. Also, activities enable users to define Human-Provided Services. The basic elements of HPS activity model are as follows.

- An Activity Declaration defines the name and description of an activity, URI, and a set of tags that can be applied to the declaration.

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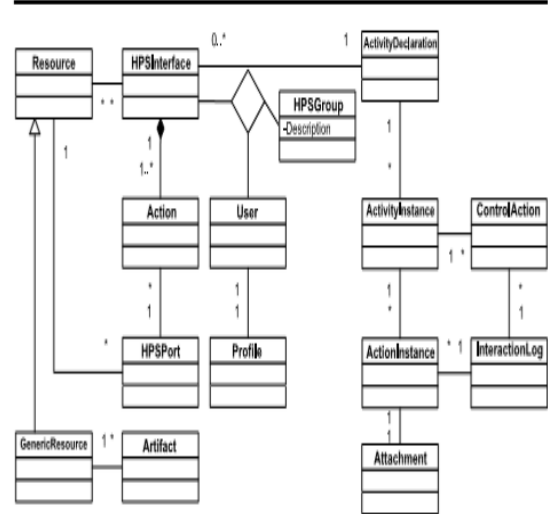


Fig. 2 Overview of HPS activity model

- TheHPS Interface relates to an ActivityDeclaration. Name in the HPSInterface depicts the HPSs name, for example, a review service. TheHPS interface (description) is very similar to the description of conventional SBS.
- AnHPSGroup defines the set of people providing a certain type of service established as the relation between User, HPSInterface, and HPSGroup.

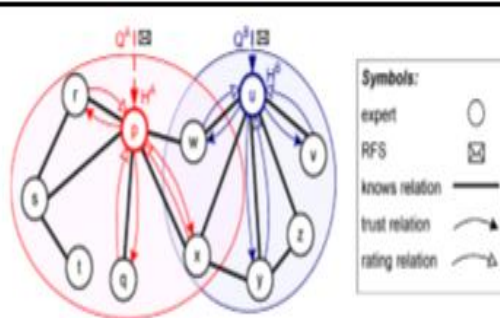
EXPERT DISCOVERY:

In this section, we detail our discovery approach by defining a matching procedure and an algorithm for calculating Expert HITS. An important aspect of the pre- sented approach is to select interactions based on (query) context information.

Expertise ranking:

Evolving skills, interests and expertise need to be maintained in an automated manner to avoid outdated profile information. Top-down approaches define interest and ex- perts areas using taxonomies and ontologies.

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Hubs and authorities:

The notion of authorities in social or collaborative networks can be interpreted as a measure to estimate the relative standing or importance of individuals in social networks. Within the Expert Crowd, authorities give feedback using rating mechanism to indicate their satisfaction; i.e., whether a particular hub distributes work according to their skills and interest. In this work, we utilize the concept of hubs and authorities in web-based environments. This concept has been introduced by Kleinberg to rank web pages in search queries using the Hyperlink-Induced Topic Search (HITS algorithm).

The following steps in Algorithm 1 outline our approach at a high level, which will be detailed in the following sections. First, matching is performed based on the query context. In this step, a set of skills is specified to retrieve qualified users. Second, expert hubs are discovered using link and interaction information. We will further elaborate on this concept in the following sections.

Algorithm 1. Outline discovery approach

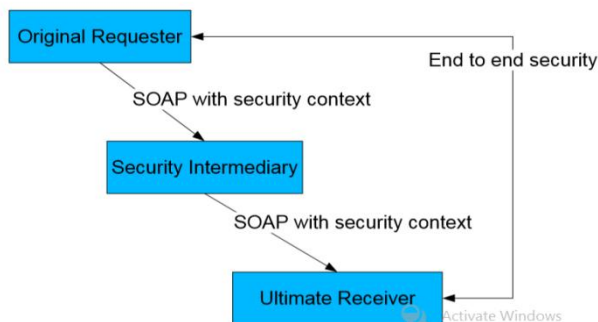
Input: Given a query context Q to discover expert hubs

- 1) Find users matching demanded set of skills.
 - 2) Calculate hub-expertise of users given query context Q.
 - a) For each user calculate hub score in Q.
 - b) For each user calculate authority score in Q.
 - 3) Rank users by hub score.
- Output:* Ranked experts in Q

Data discovery and security aspects:

The following are common threats while discovering data from different servers.

WS-Security



Threats:

- Message Alteration – modifying the message content.
- Confidentiality – accessing message parts such as credit card info.
- Man-in-the-middle – establishing complete access to messages.
- Spoofing – exploiting trusted relationships
- Denial of Service – preventing a legitimate user from accessing a service.
- Replay Attacks – interception of messages and playing to back to the service.

WS-Security has to insure/provide:

- Authentication mechanisms (PKI)
- Authorization
- Data integrity and confidentiality
- Integrity of transactions and Communications
- Non-repudiation (detection of transaction initiated/alterd by a 3rd party)
- End-to-end integrity and confidentiality of Messages
- Audit trails (trace user's behavior).

RELATED WORK:

We structure our discussion regarding related work in three topics:

- (i) Crowd sourcing to clearly motivate the problem context of our work.
- (ii) Interaction modeling to overview different techniques for structuring collaborations.
- (iii) Metrics and expertise mining to track user interest and skills in open Web-based platforms.

Our work is specifically based on the assumption that evolving skills and expertise influence how interactions are performed (for example, delegations) in crowdsourcing environments. Recently, trust in social environments and service-oriented systems has become a very important research area. SOA-

based infrastructures are typically distributed comprising a large number of available services and huge amounts of interaction logs. Trust in SOA has to be managed in an automatic manner.

CONCLUSION:

Our approach is based on the Human-Provided Services concept enabling knowledge workers to offer their skills and expertise in service-oriented systems. Expert discovery is greatly influenced by (behavioral) trust and reputation mechanisms. The presented HPS framework was developed with the objective of enabling the user-driven approach to the design and provisioning of HPSs. We demonstrated a novel approach for estimating expert reputation based on link structure and trust relations. Service-oriented architecture (SOA) is an architectural style for designing and developing distributed systems. In this work, the focus was the architectural design and implementation of a framework supporting ad-hoc interactions in open and dynamic collaboration environments. We have successfully applied our framework to identifying high quality items in a web-scale community question answering portal, resulting in a high level of accuracy on the question and answer quality classification task.

FUTURE WORK:

In our future work, we will study network effects of two-sided markets in mixed service-oriented systems. Also, we plan to make the system available for public use.

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